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The work of preparing International Standards is normally carried out through ISO (International Organization for Standardization) technical committees - a worldwide federation of national standard bodies.

The primary purpose of the BJMP ISO Certification is to provide and to improve Quality Management System, and to acquire ISO 9001-2008 Certification for the same. This program covers the whole of BJMP-National Headquarters, and it is envisioned that all Regional Offices and Jails will also be certified.

Hence, this Quality Manual establishes and maintains quality management system and continually improves its effectiveness in accordance with the requirement of ISO 9001-2008. It shall give emphasis to the agency background, organization, quality policy and objectives, business processes, and procedures. The various business processes is determined for the quality management system and their application throughout the organization. Likewise, it will define the sequence and interaction, criteria and methods, availability of resources and information, monitoring and analysis, and implementation of actions to achieve planned results of these processes.

Further, these processes shall continually be managed by the organization in accordance with the requirements of International Standard.