	QUALITY MANUAL	DOCUMENT NO. BJMP-QM-GEN-005
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	SUB-TOPIC SCOPE AND EXCLUSIONS	REVISION NO. 0
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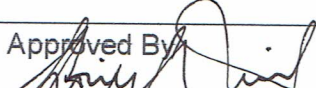
The BJMP quality management system covers the following customer-related processes

- Inmate Safekeeping
 - Augmentation of Escorting Services for high-risk and high-profile inmates
 - Monitoring of Jail Operations
 - Management of all personnel and jail facilities
- Inmate Welfare and Development
 - Program Development
 - Training
 - Inmate Orientation
 - Monitoring and Evaluation
- Public Assistance

as well as management and support processes at the National Headquarters (NHQ) and related processes at the Regional Office of National Capital Region (NCR).

The following management system requirements are excluded from the scope:

- Validation of Process for Production and Service Provision (ISO Clause 7.5.2) – the resulting outputs of BJMP’s core operational processes can be verified by subsequent monitoring and measurement, and deficiencies can be immediately addressed.
- Preservation of Product (ISO Clause 7.5.5) – BJMP’s products (jail services) are not subject to preservation measures such as physical handling, packaging and storage.
- Control of monitoring and measuring equipment (ISO Clause 7.6) – BJMP does not use any equipment for monitoring and measurement in delivering products and services to its clients.

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